



Privacy Policy

1. Introduction

At SedoFX, we prioritize the confidentiality and security of our clients' personal and financial information. This Privacy Policy outlines how we collect, use, and protect your data when you engage with our services.

2. Information We Collect

We collect and process the following types of information:

- **Personal Identification:** Full name, date of birth, government-issued identification.
- **Contact Details:** Phone number, email address, physical address.
- **Financial Information:** Bank account details, transaction history, trading patterns.
- **Trading Preferences:** Risk tolerance levels, investment objectives.
- **Technical Data:** Device information, IP addresses, access logs.
- **Compliance Data:** KYC (Know Your Customer) and AML (Anti-Money Laundering) verification documents.

3. How We Collect Your Information

We gather information through:

- **Direct Interactions:** When you register an account, complete forms, or communicate with us.
- **Automated Technologies:** Through cookies and similar tracking technologies when you use our website or trading platforms.
- **Third-Party Sources:** Public databases, credit reference agencies, and other financial institutions.

4. Use of Your Information

Your data is utilized for:

- **Account Setup and Management:** To verify your identity and establish your trading account.
- **Transaction Processing:** Facilitating deposits, withdrawals, and execution of trades.
- **Personalization:** Tailoring our services and communications to your preferences.
- **Regulatory Compliance:** Adhering to legal obligations, including anti-money laundering laws.
- **Risk Management:** Assessing and managing risks related to your trading activities.

- **Service Improvement:** Enhancing our platforms and customer service based on feedback and usage patterns.

5. Data Security

We implement robust security measures to protect your information:

- **Encryption:** 256-bit SSL/TLS encryption for data transmission.
- **Access Controls:** Multi-factor authentication and role-based access restrictions.
- **Monitoring:** Continuous surveillance for unauthorized activities.
- **Audits:** Regular security assessments and compliance checks.

6. Data Sharing

We may share your information with:

- **Affiliates and Partners:** To provide joint services or products.
- **Service Providers:** Third-party vendors assisting in operations like payment processing and data analytics.
- **Regulatory Bodies:** As required by law for compliance and reporting purposes.
- **Professional Advisors:** Such as auditors or legal consultants.

7. International Data Transfers

Your information may be transferred to and processed in countries outside your residence. We ensure such transfers comply with applicable data protection laws and that appropriate safeguards are in place.

8. Data Retention

We retain your personal data only as long as necessary to fulfill the purposes outlined in this policy, comply with legal obligations, and resolve disputes.

9. Your Rights

You have the right to:

- **Access:** Request a copy of your personal data.
- **Rectification:** Correct any inaccuracies in your information.
- **Erasure:** Request deletion of your data, subject to legal constraints.
- **Restriction:** Limit processing of your data under certain conditions.
- **Objection:** Object to processing based on legitimate interests.
- **Portability:** Receive your data in a structured, commonly used format.

10. Cookies and Tracking Technologies

We use cookies to enhance user experience, analyze site traffic, and for security purposes. You can manage your cookie preferences through your browser settings.

11. Profiling and Automated Decision-Making

We may use profiling to assess your suitability for certain products or services and to personalize your experience. Automated decision-making is applied in compliance with legal requirements and with your explicit consent when necessary.

12. Changes to This Privacy Policy

We may update this policy periodically. Significant changes will be communicated via email or through our platforms.

13. Contact Us

For any questions or concerns regarding this Privacy Policy, please contact us at:

- **Email:** support@sedofx.com

By using our services, you acknowledge that you have read and understood this Privacy Policy and agree to the collection and use of your information as described herein.